

Attorney's Docket:
066416.0103

PATENT



U. S. PATENT AND TRADEMARK OFFICE
AMENDMENT TRANSMITTAL FORM

Application of: Daniel N. Duncan, et al.
Serial Number: 09/547,627
Date Filed: April 12, 2000
Group Art: 2642
Examiner: Bui, B.
Title: METHOD AND SYSTEM FOR SCHEDULING INBOUND
INQUIRIES

THE ASSISTANT COMMISSIONER
OF PATENTS
Washington, D.C. 20231

Sir:

Transmitted herewith is a Response to Office Action in the above-identified application. The fee has been calculated as shown below.

CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NUMBER PREVIOUSLY PAID FOR	EXTRA	RATE	ADDITIONAL FEE
Total Claims	50	-	50	= 0	x \$9 = \$ 0.00
Independent Claims:	8	-	5	= 3	x \$40 = \$120.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$120.00

A check in the amount of \$120.00 is enclosed. The Commissioner is hereby authorized to charge any fees or credit any overpayment to the Deposit Account No. 02-0384 of BAKER BOTTS L.L.P. A duplicate copy of this sheet is enclosed.

Date: 16 August 2001

Robert W. Holland
Attorney for Applicant
Reg. No. 40,020

BAKER BOTTS L.L.P.
2001 Ross Avenue, Suite 600
Dallas, TX 75201-2980
512.322.2693



08-17-01

GAU 2642
\$Attorney's Docket
066416.8 TRADEMARK OFFICEPATENT
Serial No. 09/547,627

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Daniel N. Duncan, et al.

Serial Number:

09/547,627

Date Filed:

April 12, 2000

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2642

Examiner:

Bui, B.

Title:

**METHOD AND SYSTEM FOR SCHEDULING
INBOUND INQUIRIES**

Honorable Assistant Commissioner
of Patents
Washington, D.C. 20231

#5/A
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I hereby certify that this Response to
Missing Parts is being deposited with
the United States Postal Service as
Express Mail No. EL740055094US
addressed to: Assistant
Commissioner of Patents,
Washington, D.C. 20231, on the date
shown below.

Amy Rueff
Amy Rueff
08/16/01
Date

Dear Sir:

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed May 23, 2001
(Paper No. 4), Applicants request that the Examiner reconsider
the rejections of the claims in view of the following
amendments and remarks:

IN THE CLAIMS:

For the convenience of the Examiner, all pending claims
of the present application are shown below in clean form
whether or not an amendment has been made. Please refer to
the attached sheet showing a mark-up version of the amendments
to the claims.

08/21/2001 MDAMTE1 00000003 09547627

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120.00 OP